AUTOMATED PRODUCT EXCHANGE

Streamline product exchanges
and daily activities

Reduce time and resources associated with managing product exchanges by automatically creating and processing replacement orders, invoices, and credit memos originating from existing return merchandise authorizations (RMAs). All product exchanges can now be easily managed in your NetSuite account.

Automate the product exchange process within NetSuite

Automatically Process Product Exchanges
Provides the ability to automatically process product exchanges inside NetSuite. This provides increased efficiency, reduces errors, and ensures that the product exchange process begins and ends within your NetSuite account.

Automated Replacement Orders
With just the click of a button, create a replacement order from an existing RMA. All automatically created replacement orders are pre-populated with all relevant customer, contact, and product information.

Automated Credit Memos
With the Automated Product Exchange SuiteApp, credit memos are automatically created and reconciled with replacement orders, increasing business efficiency and eliminating costly errors.

Automated Invoice and Credit Memo Processing
Automatically processes replacement order invoices and credit memos, preserving the item's average selling price and eliminating the manual work of reconciling credit memos with invoices.

Detailed Tracking and Reporting
Data from all automatically processed product exchanges is saved in the customer record and transaction record inside your NetSuite account for future tracking and reporting.

Built For
N NETSUITE
NATIVE SUITEAPP

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